Yearly Measurable Outcomes by Department

- **Early Childhood Development** - Providing high quality programming for children who are economically, linguistically, and socially disadvantaged.
  - 100% of Early Head Start Children exhibit progress towards age appropriate skills in all domains.
  - 80% of all children demonstrate increased positive social interactions.
  - 100% of Pre-school (Pre-K 3) children exhibit progress towards age-appropriate skills in all domains.
  - 100% of Pre-Kindergarten children demonstrate Kindergarten readiness skills.

- **School Age Child Care** - Increasing access to high quality before and after school care for more than 400 students at 6 Penn Manor and 11 SDol Elementary Schools.
  - All students are offered and receive homework assistance: academic, social and physical activities in a secure, and safe space.
  - Most children are achieving at developmentally appropriate levels and pass to the next grade level.

- **Residency Program** - Offering emergency and affordable housing for low-to-moderate-income single women and families on a month-to-month basis during transitional periods in their lives.
  - 23% of our residents in Single Room Occupancy increased their income.
  - 85% of our residents retained long-term or permanent housing for 6-12 months.
  - 100% of emergency residents are provided with case management and create a housing plan within seven days of entry into shelter.

- **Parent Education Program** - Educating and supporting parents to raise their children in emotionally healthy ways, by increasing awareness, knowledge, understanding and appreciation of the strengths within their family dynamics. This service is currently offered by referral process to Lancaster County Children and Youth families.
  - 80% of parents/guardians will show improvement on their expected outcomes from their first month evaluation to final evaluation. Of the families that are in the program, 57% will complete it successfully.

- **Social Justice** - Growing the number of informed and committed Social Justice Participants/Facilitators in Lancaster and Central PA community.
  - January Lunch and Learn with Patience Buckwalter: 65 participants.
  - March First Thursday Latino and Women's History event: 80 Participants.
  - April Lunch and Learn with Marshall Snively: 55 participants.
  - Social Justice presentation as part of YWCA Staff Development Day: 80 participants.
  - Latino Health Forum in May: 150 participants.
  - Racial Justice Institute, Level 2: 16 participants, and a diverse group of 22 participants were recruited for the upcoming “Train the Trainer” session.

- **Sexual Assault Prevention and Counseling Center** - Designated as the Rape Crisis Center for Lancaster County, SAPCC provides counseling, medical and legal advocacy to victim survivors of sexual abuse and their significant others. Services include prevention education programs and empowerment groups aimed to raise awareness of and change attitudes, beliefs, and behaviors that contribute to sexual violence.
  - Responded to 305 calls to the Rape Crisis Hotline.
  - Provided counseling and advocacy services to 701 persons.
  - Educated 4,487 persons with awareness programing related to preventing sexual violence.
  - Facilitated series to 626 persons related to empowerment and the prevention of sexual violence.
  - Engaged 68 youth with STEM related fields through TechGYRLS school based program and summer camps.
YWCA Lancaster is dedicated to eliminating racism, empowering women, and promoting peace, justice, freedom, and dignity for all.

**SOCIAL JUSTICE**
In an effort to heal the wounds of racism and foster a healthy dialogue about race in Lancaster County, YWCA Lancaster provides a variety of workshops, study circles, caucuses, and community film sessions. Customized trainings are also available for schools and business to address topics of racism.

**RESIDENCE PROGRAM**
YWCA Lancaster offers affordable housing for low/moderate-income single women and women with young children on a month-to-month basis during transitional periods in their lives. Support is provided to residents to help them with finding permanent housing, employment and to obtain life skills. Emergency shelter is also available.

**CHILD DEVELOPMENT**
YWCA Lancaster provides safe, nurturing, and affordable childcare for children ages six weeks to five years old. Year round programs are also available for school-aged children in Lancaster City and the Penn Manor School District through age twelve.

**SEXUAL ASSAULT COUNSELING CENTER**
SAPCC provides free, professional counseling to victim survivors of sexual assault and their loved ones. SAPCC services also include a 24-hour Sexual Assault Hotline at 717-392-7273 as well as medical and legal accompaniment and advocacy.

**PRIMARY PREVENTION**
We provide a wide selection of training programs about sexual violence and sexual harassment to empower children, teens, and adults. We also provide Mandated Reporter trainings to organizations with employees that work with or come in contact with children.